

1-866-829-1086 United Airlines Vienna Office



United Airlines Vienna Office (Austria)



Office & Contact Information

United Airlines does **not operate a large standalone city ticketing office in Vienna**, like you might find for smaller regional carriers. Instead, the main place where you can interact with United in Vienna is **at the airport** — specifically at the airline's counters inside **Vienna International Airport (VIE)**. (airlinesofficelocation.com)

Vienna Airport Office (Primary Location)

Location: Vienna International Airport (VIE), 1300 Schwechat, Austria — United's ticket counters and customer service desks are located in **Terminal 3** (used by Star Alliance partners). ([Terminals Guide](#))

Airport Phone: +43 1 70070 (general airport info; they can help direct you to United's desk) ([Terminals Guide](#))

Customer Service / Reservations (U.S. Toll-Free): **+1 800-864-8331** — main United Airlines global support number. (airlinesofficelocation.com)

General Email: UnitedAirlines@united.com (used for general inquiries) (airlinesofficelocation.com)

Official Website: <https://www.united.com> — for booking, check-in, flight status and support tools. (airlinesofficelocation.com)

Hours: Airport ticket counters for United generally operate based on scheduled departures and arrivals — staff are present during flight operations, and counters often open several hours before international departures. ([Terminals Guide](#))



What You Can Do at the Vienna Office / Airport Counters

At Vienna International Airport (VIE), United staff can help with most travel-day needs:



Check-In & Boarding

- In-person check-in on departure day with reservation or passport.
- Print boarding passes and verify travel documents. ([Terminals Guide](#))



Ticketing & Reservations

- Make new bookings or changes (availability permitting).
- Upgrade requests and seats assignments (subject to fare rules). (airlinesofficelocation.com)

Baggage Services

- Check bags, get information on weight limits and fees.
- Report delayed or damaged luggage upon arrival. ([Terminals Guide](#))

Flight Changes & Irregular Operations

- Rebook flights due to delays, weather, or cancellations.
- Get information about refunds, travel credits, or alternate routing. ([airlinesofficelocation.com](#))

Special Assistance

- Wheelchair support, mobility-assistance, unaccompanied minor services, etc. ([Terminals Guide](#))

United Airlines at Vienna International Airport (VIE)

United flights are handled through **Terminal 3** at Vienna International Airport — the terminal used by Star Alliance airlines including Austrian Airlines and United partners. ([Terminals Guide](#))

Terminal Location:

- **Ticketing and check-in counters:** Departure hall, Terminal 3. ([Terminals Guide](#))
- **Arrivals and baggage claim:** Also accessed through Terminal 3. ([Terminals Guide](#))

Tips for Airport Travel:

- **Arrive early:** For international departures, United generally recommends arriving at least **3 hours before departure** to allow time for check-in, security, and any additional formalities. ([Terminals Guide](#))
- **Self-service kiosks:** Many passengers check in via kiosks or the United mobile app to save time before going to the counter. ([Terminals Guide](#))
- **Lounges:** Eligible passengers can access United Clubs or partner lounges depending on class of travel or elite status. ([Terminals Guide](#))

Other Ways to Get Support

If you need help outside of airport counter hours or before travel:

- **United Customer Service (International): +1 800-864-8331** — official toll-free support number for reservations, changes, refunds, baggage help, and general questions. ([airlinesofficelocation.com](#))

- **Official Web Tools:** Visit <https://www.united.com> for online check-in, flight status, live chat, and manage reservations. (airlinesofficelocation.com)
- **Mobile App:** The United Airlines app lets you check in, receive updates, access boarding passes, and contact support on the go. ([Facilities Management](#))

Summary

United Airlines Vienna Office:

- **Location:** Vienna International Airport (VIE), Terminal 3, 1300 Schwechat, Austria — best contact point for in-person travel support. ([Terminals Guide](#))
- **Airport Contact:** +43 1 70070 (general airport number). ([Terminals Guide](#))
- **United Reservations/Support:** +1 800-864-8331 (U.S. toll-free). (airlinesofficelocation.com)
- **Email:** UnitedAirlines@united.com for general inquiries. (airlinesofficelocation.com)
- **Services:** Check-in, ticketing, baggage support, flight changes, and traveler assistance at VIE. ([Terminals Guide](#))

If you'd like, I can also explain **where to find the United check-in counter once you're inside Terminal 3 of Vienna Airport** or how to **contact support while traveling abroad!**