

# 1-866-738-0706 Turkish Airlines Hamburg Office

Here are the main \*\*Turkish Airlines office locations in **Hamburg, Germany**, where you can get help with reservations, ticketing, and travel-day support:

## **THY - Turkish Airlines Stadtbüro — Hamburg City / Sales Office**

THY - Turkish Airlines Stadtbüro [Web](#) Address: Heidenkampsweg 51, 20097 Hamburg, Germany

This is the **city sales and customer service office** (often used for bookings, ticket changes, and general inquiries before you travel).

- **Address:** Heidenkampsweg 51, 20097 Hamburg, Germany ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- **Phone:** +49 40 3258 0513 (local contact) ([AirlinersOffices](#))
- **Email:** sales.ham@thy.com (commonly listed for reservations and enquiries) ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- **Typical Hours:** Monday–Friday roughly ~08:00 – 17:00 (hours may vary; calling ahead is recommended) ([AirlinersOffices](#))

This office can assist with:

- Flight **bookings and ticketing**
- **Changes or cancellations**
- Customer service & travel planning

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## **THY - Turkish Airlines Hamburg Airport — Hamburg Airport Office (Fuhlsbüttel)**

THY - Turkish Airlines Hamburg Airport [Web](#) Address: Flughafenstr. 1-3, 22335 Hamburg, Germany Phone: +496986799849

This is the **airport office/counter** where staff help travellers on the day of travel.

- **Location:** Terminal 1, **Hamburg Airport (HAM)**, Flughafenstr. 1-3, 22335 Hamburg, Germany ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- **Phone:** +49 6986 799849 (local office/call centre contact) ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- **Email:** sales.ham@thy.com (also used here) ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- **Hours:** Often **around flight operations** (usually early morning until evening) ([airlinesofficedesk.com](http://airlinesofficedesk.com))

At the airport counter, you can get help with:

- Check-in & boarding passes
  - Flight status & gate info
  - Baggage enquiries & support
  - Last-minute travel issues
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### Tips for Contacting / Visiting

- **City Office (Heidenkampsweg):** Best before your travel date for **ticketing, itinerary changes, refunds, and travel enquiries**. ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- **Airport Counter (Hamburg Airport Terminal 1):** Best for **day-of-travel needs** like **check-in and baggage** support. ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- If you need **multi-lingual customer support** (English/German), calling the **local contact numbers above** or using the **Turkish Airlines official website's manage booking/flight-status tools** can often be faster than email. ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

Would you like the **German-specific local customer service number for Turkish Airlines** (e.g., a hotline in German/English)? I can look that up too. ✈️