

1-866-738-0706 Turkish Airlines Colombo Office

Here's the key information for the **Turkish Airlines office in Colombo, Sri Lanka**:

Turkish Airlines — Colombo Sales & Customer Service Office

Turkish Airlines [Web](#) Address: World Trade Center, West Tower, 33, Colombo 00001, Sri Lanka Phone: +1-866-738-0706

 **Address:** Level 33, West Tower, World Trade Center, 33, Colombo 00001, Sri Lanka ([airlinesofficedesk.com](#))

 **Phone:** +94 11 590 0500 ([airlinesofficedesk.com](#))

 **Email:** **CMBSALES@THY.COM** (for reservations, ticketing, customer support) ([airlinesofficedesk.com](#))

 **Typical Hours:** Monday–Friday **09:00 – 17:00** (closed weekends & public holidays) ([airlinesofficedesk.com](#))

Services provided:

- Flight **reservations, ticket bookings & changes** ([AirlinersOffices](#))
- Ticket **cancellations and refunds** ([AirlinersOffices](#))
- General travel and customer service enquiries ([AirlinersOffices](#))
- Loyalty programme questions and baggage guidance ([AirlinersOffices](#))

Turkish Airlines – Colombo Airport Office (Bandaranaike International Airport)

 **Location:** Turkish Airlines counter at **Bandaranaike International Airport (CMB)**, Departure Terminal (often near gates for TK flights) ([airlinesofficedesk.com](#))

 **Airport Contact:** +94 11 590 0500 / +94 11 225 1233 ([Airline Office](#))

 **Email:** **CMBOPS@THY.COM** (operations/support) ([airlinesofficedesk.com](#))

 **Hours:** Typically aligned with scheduled flight departures (often early morning to late evening) ([airlinesofficedesk.com](#))

This airport counter assists with:

- **Check-in and boarding passes** ([Airline Office](#))
- **Flight status and gate information** ([Airline Office](#))
- **Baggage services and travel-day support** ([Airline Office](#))

Tips for Contacting Turkish Airlines in Sri Lanka

- For **advance booking, ticket changes/cancellations**, or general support before departure, contacting the **Colombo sales office** during business hours is best. (airlinesofficedesk.com)
- For **same-day travel support** (check-in, boarding, baggage issues), visit the **airport office** at Bandaranaike International Airport. ([Airline Office](#))
- You can also manage many tasks online via the **Turkish Airlines official website**: <https://www.turkishairlines.com/> ([AirlinersOffices](#))

Would you like the **local Sri Lanka customer service phone number** with **Sinhala/Tamil/English support details** (e.g., dedicated help lines)? 