


# 1-866-738-0706 Turkish Airlines Colombo Office


Here's the key information for the **Turkish Airlines office in Colombo, Sri Lanka**:


## **Turkish Airlines — Colombo Sales & Customer Service Office**

Turkish Airlines [Web](#) Address: World Trade Center, West Tower, 33, Colombo 00001, Sri Lanka  
Phone: +1-866-738-0706

 **Address:** Level 33, West Tower, World Trade Center, 33, Colombo 00001, Sri Lanka  
([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Phone:** +94 11 590 0500 ([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Email:** [CMBSALES@THY.COM](mailto:CMBSALES@THY.COM) (for reservations, ticketing, customer support)  
([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Typical Hours:** Monday–Friday **09:00 – 17:00** (closed weekends & public holidays)  
([airlinesofficedesk.com](http://airlinesofficedesk.com))


### **Services provided:**

- Flight **reservations, ticket bookings & changes** ([AirlinesOffices](#))
- Ticket **cancellations and refunds** ([AirlinesOffices](#))
- General travel and customer service enquiries ([AirlinesOffices](#))
- Loyalty programme questions and baggage guidance ([AirlinesOffices](#))


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## **Turkish Airlines – Colombo Airport Office (Bandaranaike International Airport)**

 **Location:** Turkish Airlines counter at **Bandaranaike International Airport (CMB)**,  
Departure Terminal (often near gates for TK flights) ([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Airport Contact:** +94 11 590 0500 / +94 11 225 1233 ([Airline Office](#))

 **Email:** [CMBOPS@THY.COM](mailto:CMBOPS@THY.COM) (operations/support) ([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Hours:** Typically aligned with scheduled flight departures (often early morning to late evening) ([airlinesofficedesk.com](http://airlinesofficedesk.com))

This airport counter assists with:

- **Check-in and boarding passes** ([Airline Office](#))
- **Flight status and gate information** ([Airline Office](#))
- **Baggage services and travel-day support** ([Airline Office](#))

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## **Tips for Contacting Turkish Airlines in Sri Lanka**

- For **advance booking, ticket changes/cancellations**, or general support before departure, contacting the **Colombo sales office** during business hours is best. ([airlinesofficedesk.com](https://airlinesofficedesk.com))
- For **same-day travel support** (check-in, boarding, baggage issues), visit the **airport office** at Bandaranaike International Airport. ([Airline Office](#))
- You can also manage many tasks online via the **Turkish Airlines official website**: <https://www.turkishairlines.com/> ([AirlinersOffices](#))

Would you like the **local Sri Lanka customer service phone number with Sinhala/Tamil/English support details** (e.g., dedicated help lines)? ✈️